



Performance with our
Platform for Success

Aberdeenshire Division
Public Performance Report

Quarter 3 – 2008/2009

1. INTRODUCTION & OVERVIEW

1.1 INTRODUCTION

This report refers to quarter 3 of the financial year 2008/2009 (01/10/2008 – 31/12/2008).

Performance with our Platform for Success identifies the Force Mission and the strategy for delivering it throughout 2008/2009. The Force Mission is being achieved through the Control Strategy Priorities addressing crime and disorder issues and Business Strategy Priorities which ensure the infrastructure and organisation are best suited to deliver the needs of the public and other stakeholders. The Force Priorities are:

- Child Protection
- Community Focus
- Community Well-Being
- Controlled Drugs
- Corporate Governance
- Criminal Justice
- Force Reputation & Standards
- National Security
- Offender Management
- Public Satisfaction
- Road Casualty Reduction
- Serious & Violent Crime
- Staff Potential.

Grampian Police has adopted the National Intelligence Model (NIM) and utilised this with Intelligence Led Policing. This ensures there are focus, direction and purpose to achieving results on our Force Priorities. This helps focus activity on local crime trends, so that well informed decisions can be made to deploy Police resources in the most effective way to combat issues affecting local communities.

This report is structured around the four 'areas of policing' identified within the Scottish Policing Performance Framework (SPPF), i.e. Service Response, Public Reassurance & Community Safety, Criminal Justice and Tackling Crime, and Sound Governance and Efficiency. Together, these represent the full range of policing related activities of Grampian Police and its partners. The Control Strategy and Business Strategy Priorities are aligned to this framework.

Quarterly Performance Reports for the whole Force are published on the Grampian Police Website:

<http://www.grampian.police.uk/Publications.aspx?id=133&pid=30;31;5;133>

The data contained within this report is based on fiscal year quarters.

STATUTORY PERFORMANCE INDICATORS

The SPPF includes the 9 Police Statutory Performance Indicators (SPIs) as directed by Audit Scotland. In this report, the SPIs are:

- 1 The number and percentage of recorded crimes cleared up.
- 2 The proportion of 999 calls answered within 10 seconds.
- 3 The proportion of working time lost to sickness absence (for both Police Officers and Civilian Staff).
- 4 Complaints about Police Officers and Police Staff, and Service Complaints.
- 5 Racially motivated incidents (and crimes).
- 6 Class A drugs supply offences and seizures.
- 7 The number of persons killed or injured as a result of road accidents.
- 8 The number and percentage of police reports sent to the Children's Reporter within 14 calendar days of caution/charge.
- 9 The number and percentage of police reports sent to the Procurator Fiscal within 28 calendar days of caution/charge.

These SPIs are integrated throughout the report with Force Priorities, where relevant to that priority. The remaining statistics and information is a mixture of other SPPF National Indicators and local information.

ABERDEENSHIRE DIVISION

Aberdeenshire is split into 7 Inspector Areas. Each area has a Police Inspector who is responsible for their particular area.

These areas are as follows:

- **Banff & Buchan East (Inspector Esson)**
Fraserburgh, Rosehearty, Sandhaven, Inverallochy, Cairnbulg
- **Banff & Buchan West (Inspector McLaughlin)**
Aberchirder, Banff, Macduff, Portsoy
- **Buchan (Inspector Cameron)**
Boddam, Cruden Bay, Maud, Mintlaw, New Deer, Peterhead, New Pitsligo, Strichen
- **Formartine (Inspector Pratt)**
Ellon, Tarves, Old Meldrum, Cuminstown, Fyvie, Turriff.
- **Garioch (Inspector Thomson)**
Echt, Inch, Inverurie, Kemnay, Kintore, Westhill
- **Kincardine & Mearns (Inspector Gordon)**
Portlethen, Inverbervie, Laurencekirk, Stonehaven.
- **Marr – (Inspector Ednie)**
Aboyne, Ballater, Banchory, Braemar, Tarland, Alford, Huntly, Lumsden, Strathdon



TARGETS AND 'TRAFFIC LIGHTS'

Where appropriate, targets have been set by the Force for certain indicators. These targets are based on:

- The baseline - set from the average of the past three years performance data.
- An aspirational value - based on the best figure during the past three years.

Where these are applied the following traffic light system is used:

Excellent (Aspirational)	Green
Good (Baseline)	Amber
Below Average	Red

Performance highlighted in green is classified as excellent, representing an improvement in our best quarterly performance over the last three years.

Performance highlighted in amber is classified as good performance, indicating that the results achieved exceed the average overall performance over the last three years.

Performance which falls below the baseline is highlighted in red.

Due to continuous improvement within the Force and ongoing excellent levels of performance during the past three years, targets for 2008/2009 are increasingly challenging. This is due to the previous excellent performance driving up both the average (baseline) and the best ever (aspirational) targets.

It is anticipated that this challenging regime will result increasingly in more targets being categorised as amber. This still provides evidence of good performance.



HIGHLIGHTS

FORCE HIGHLIGHTS

The third quarter of the current financial year has delivered further progress and effective performance to take into the final quarter of the year.

Public Satisfaction - Improved Contact

Monthly telephone surveys, designed to monitor Public Satisfaction, revealed 93.7% of people are satisfied with both their treatment by staff at initial contact and with Officers who attended.

Community Well-Being - Vandalism Detection Rate at a Three Year High

The number of detected crimes of Vandalism is steadily improving and reached its highest level (35.3%) for the past 3 years.

Community Focus – Alcohol Awareness

Alcohol test purchase operations targeted 31 premises in Aberdeen and Moray during the quarter, with 6 failing the first test. In order to enhance understanding, Robert Gordon University has been engaged to undertake a study of alcohol with persons in Police custody.

Reducing Road Casualties – Education Activity

During quarter 3 high visibility patrols continued with Officers proactively policing and educating drivers under the age of 25, a high risk group. Road Safety Inputs were provided to over 21,300 individuals, 90.2% of which were under the age of 25.

Community Well Being – Crimes and Detections

The number of Group 3 Crimes of Dishonesty has reduced by almost 10% this quarter whilst detection rates have increased to 40.8%. This is the highest detection rate for this crime type in any of the last 3 years.

A three year high detection rate of 35.6% was also achieved for Group 4 crimes which includes Vandalism, a focus under the Force Priority of Community Well-Being. The number of Group 4 Crimes this quarter remains one of the lowest in the last 3 years.

Persistent proactive work, which traditionally results in Group 5 Crimes including the positive use of Bail Offences and the enforcement of drugs legislation, has resulted in over 1600 offences being recorded for the second consecutive quarter.

The detection rate for Group 6 Miscellaneous Offences has risen to 78.8%, the second highest rate in the last 3 years.

Controlled Drugs – Disrupting Supply

During quarter 3, proactive enforcement activity has resulted in the seizure of over 9 kilograms of Class A drugs and 214 individuals charged with being involved in supplying drugs, a significant increase on quarter 2. A number of high profile cases were also concluded in Court resulting in lengthy jail sentences.

Criminal Justice – Reporting of Offenders

Officers continued to use direct measures with the number of Antisocial Behaviour Fixed Penalty Notices (ASBFPNs) issued in quarter 3 remaining high at 777. The number of reports submitted to the Procurator Fiscal within 28 days remains exceptionally high at 16% above the 80% national target.

Corporate Governance – Efficient Savings

The Force continues to effectively manage efficiency savings and at the end of quarter 3, the total savings for the year to date are £1,747,825 which, with one quarter still remaining, exceeds the 2008/2009 target of £1,675,000.

Staff Potential - Record Number of Police Officers

At the end of quarter 3, Grampian Police now employs a record number of 1527 Police Officers.

ABERDEENSHIRE HIGHLIGHTS

Community Well-Being – Vandalism detection Rate at a Three Year High

The number of detected crimes of Vandalism in Aberdeenshire has improved significantly and has reached its highest level (36.2%) for the last 3 years.

Community Well-Being – Underage Drinking Lowest Levels Since 2007

Aberdeenshire has recorded significant reductions of underage drinking reports, representing the lowest recorded figures since the first quarter of 2007.

Reducing Road Casualties – Continued Proactive Policing

Aberdeenshire experienced 6 persons killed in Road Traffic Collisions this quarter. This is despite the continuance of high visibility patrols, within areas identified as having a history of collisions and pro-active policing and education of drivers, within identified high risk groups.

Community Wellbeing – Group 4 Crimes Detection Rate at Three Year High

A three year high detection rate at 39.5% was recorded in Aberdeenshire for Group 4 crimes which includes vandalism. This has been replicated throughout the Force.

Controlled Drugs – Drug Supply Figures Lowest Recorded in Three Years

The number of Drug Supply Charges recorded in Aberdeenshire fell by 50% this quarter and is the lowest recorded figures in relation to Drug Supply for 3 years.

NOT PROTECTIVELY MARKED

NOT PROTECTIVELY MARKED