



RetailersAgainstCrime

TRAINING  
**police**  
PREVENTION  
INTELLIGENCE  
**SHARE** Team members  
**1997** deter  
identification  
PROACTIVE  
SECURE  
Detect  
**CRIME**  
PREVENT  
partnerships  
**COMMUNITY**  
EDUCATE  
analyse

Crime Prevention Information



# Crime Prevention Information from RAC



## Coin Drop and Shoulder Surfing

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### SHOULDER SURFING AT TILL POINT

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Please contact Retailers Against Crime for further information Tel: 01786471451

Email: [info@retailersagainstcrime.org](mailto:info@retailersagainstcrime.org)

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# Crime Prevention Information from RAC



## HMRC & iTunes Scam



**Please be aware of a new trend that has hit the UK where fraudsters contact victims claiming to be from HM Revenue & Customs (HMRC) and trick them into paying bogus debts and taxes using iTunes gift cards.**

**Victims are being contacted and are told they owe an outstanding debt, the fraudsters then request the payment to be made in iTunes vouchers by providing the serial number and voucher code over the phone to the fraudsters.**

**Victims are being contacted in a number of ways including:**

**Voicemails:** Fraudsters are leaving victims automated voicemails saying that they owe HMRC unpaid taxes. They are also told if they don't pay a warrant will be issued and they will be arrested.

**Spoofed Calls:** Fraudsters are cold calling victims and convincing them that they owe unpaid taxes to HMRC. Often the number the fraudsters call the victims on a 0300 number.

**Text Messages:** Fraudsters are sending text messages requesting that the victim must call them back on the number provided. Once the victim has called, they are again threatened with Police arrest unless they pay up.

**This is a scam. The HMRC would never accept payment in iTunes vouchers.**

**Further information can be found at [www.actionfraud.police.uk](http://www.actionfraud.police.uk)**

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# Crime Prevention Information from RAC



## Theft From Customers



Customers are often targeted for their personal belongings in store. For example customers who leave their handbags in shopping trolleys. Teams of up to 4 persons have been known to target elderly and vulnerable customers for their personal belongings. Shopping has also been stolen from car boots whilst customers return their trolleys. Keep your belongings safe particularly at busy shopping times.

detect together  
**COMMUNITY** analyse  
partner information  
**EDUCATE** COLLABORATE  
DETER SHARE

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